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Course provider: PQB
Activity declaration number: 82 38 04603 38

CERTIFICATE OF MASTERY AND ATTENDANCE

Mr Johnny Martin

Has followed the online course (open and distance learning):

"T 15 ISO 9001 readiness"

and passed successfully the mastery test (MCT End) of the module

Goal of the module:

Readiness for implementation, certification, maintenance and improvement
of your quality management system (ISO 9001) in order to:

- increase the satisfaction of interested parties
 - improve your overall performance
- seize opportunities for continual improvement

Length: 21 hours

Training period: 21/02/2021 till 20/04/2021

Date of delivery of the certificate: 22/04/2021

PQB
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Course attendance history:

Presentation	2 min 34 sec	21/02/2021
MCT Beginning	23 min 41 sec	21/02/2021
1 Quality approach	50 min 20 sec	25/02/2021
2 Standards and definitions	21 min 55 sec	25/02/2021
MCT Quality approach	6 min 36 sec	25/02/2021
Process approach	1 h 3 min 22 sec	01/03/2021
MCT Process approach	7 min 29 sec	01/03/2021
4 QMS requirements	2 h 36 min 06 sec	03/03/2021
MCT QMS requirements	8 min 38 sec	03/03/2021
5 Management responsibility	1 h 43 min 54 sec	16/03/2021
6 Resource management	49 min 30 sec	16/03/2021
Case Customer and need	6 min 15 sec	16/03/2021
MCT Management responsibility	9 min 20 sec	05/04/2021
7a Product realization	1 h 17 min 03 sec	05/04/2021
Case Priority tasks	10 min 27 sec	10/04/2021
MCT Planning and design	7 min 09 sec	10/04/2021
7b Product realization	52 min 18 sec	10/04/2021
Case Process stability	4 h 9 min 20 sec	15/04/2021
MCT Purchasing and realization	12 min 09 sec	15/04/2021
8 Measurement, analysis and improvement	1 h 17 min 03 sec	17/04/2021
Case Nonconformity	08 min 27 sec	18/04/2021
MCT Continual improvement	7 min 09 sec	18/04/2021
MCT End	22 min 18 sec	20/04/2021