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| logo | Incident scenarios | 1621 |

Responsible:

Updated:

Identifying potential threats and vulnerabilities that could affect the business is a prerequisite for the business continuity plan.

Examples of incident scenarios:

1. Natural disaster:

* type:
  + flood
  + earthquake
  + fire
  + snowstorm
* impact:
  + damage to infrastructure
  + power outages
  + communications disruptions
  + supply chain disruption
* likelihood of appearance:
  + low
  + average
  + high
* response actions:
  + …
* activity recovery actions:
* …

2. Computer incident:

* type:
  + cyber attack (virus, ransom)
  + hardware failure
  + software failure
* impact:
  + data loss
  + unavailability of IT systems
  + interruption of operations
* likelihood of appearance:
  + low
  + average
  + high
* response actions:
  + …
* activity recovery actions:
  + …

3. Human incident:

* type:
  + human error
  + sabotage
  + terrorism
  + social conflict (strike)
* impact :
  + production stoppage
  + delivery delays
  + damage to reputation
* likelihood of appearance:
  + small
  + average
  + big
* response actions:
  + …
* activity recovery actions:
  + …

4. External incident:

* type:
  + widespread power outage
  + shortage of raw materials
  + failure of a key supplier
* impact:
  + interruption of production
  + delivery delays
  + increased costs
* likelihood of appearance:
  + low
  + average
  + high
* response actions:
  + …
* activity recovery actions:
  + …

5. Health incident:

* type:
  + pandemic
  + local epidemic
* impact:
  + staff absenteeism
  + disruption of operations
  + temporary closure
* likelihood of occurrence:
  + low
  + average
  + high
* response actions:
  + …
* activity recovery actions:
  + …

Response actions and disaster recovery actions are specific to each context. Take into consideration:

* the size and complexity of your business
* threats and vulnerabilities specific to your sector of activity
* applicable regulations and legal requirements

Do not hesitate to involve the different stakeholders in the development of the scenarios.

A realistic and simulated (or tested) scenario helps improve business preparation and effective response to disruptions.